rewardmobile

Customer Porting Authorisation

(Please print)

Customer Surname or Company Name

Given Names

Date of Birth DD/MM/YYYY

Address

Suburb

State

Postcode

Current Mobile Service Provider

Account / Reference No

Mobile Number(s) to be Ported 04

Additional Numbers

AUTHORISATION

I request to port the specified mobile service number(s) for use on the Reward Mobile GSM network on the following date:

Porting Date DD/MM/YYYY

Allocated SIM No (20 digit number on back of SIM card) 89610300000

Alternative Contact No (in case of porting problems)

☐ I declare that I have a contractual right to the mobile service number(s) and am such authorised to request porting of the mobile service number(s).

☐ I acknowledge that by porting the mobile number, the service and/or related services associated with that number may or may not be disconnected from the losing service provider and may result in finalisation of account for that service.

☐ I authorise the mobile service number, the gaining service provider and the network type (Reward Mobile GSM) to be disclosed to other network providers and portability services for the purpose of routing of calls, customer network faults management and routing of SMS messages to that mobile service number after porting activity.

☐ I acknowledge that if I continue to use my existing handset, it may need to be unlocked and/or reprogrammed prior to porting.

Signed

Date DD/MM/YYYY

ACKNOWLEDGEMENT OF OBLIGATIONS

(To be completed by customer)

I acknowledge that I have been advised by Reward Mobile:

(i) Although I may have the right to port the mobile service number, there may be costs and obligations associated with the existing mobile service and porting the mobile service number;

(ii) I may or may not be in an existing contract with the current service provider; and

(iii) The contract may include an obligation to make early termination payments to the current service provider.

Signed

Date DD/MM/YYYY

Withdrawal

A withdrawal may only be requested if Reward Mobile has not yet sent a request to the losing provider to remove the mobile number from their network. All withdrawal requests (whether successful or not) will not affect any contractual obligations already entered into.

Withdrawal Requested ☐

Time ☐ Date DD/MM/YYYY

Customer Signature